Please Give us a minute of your time to help us better serve your needs.

|  |  |
| --- | --- |
| **Customer Name:** |  |
|  |  |
| **Date :** |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Very Good** | **Good** | **Average** | **Poor** | **Very Poor** |
| **Was the work completed to your satisfaction?** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Was the work completed on time?** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Was the job site left clean and orderly?** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Were the installers profession and courteous?** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Was the Customer Service Representative courteous and helpful?** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Were the user instructions easy to understand?** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Were your questions answered to your satisfaction?** | (Yes / No) |  |  |  |  |

|  |  |
| --- | --- |
| **How did you hear about us?** |  |
| Yellow Pages |  |
| Rainbow Pages |  |
| Through a friend |  |
| Billboard |  |
| E-mail campaign |  |
| Other |  |

|  |
| --- |
| **Comments:** |

**…………………………………………..…**

**Customer’s Signature**